# CS 255 Business Requirements Document Template

Complete this template by replacing the bracketed text with the relevant information.

This template lays out all the different sections that you need to complete for Project One. Each section has guiding questions to prompt your thinking. These questions are meant to guide your initial responses to each area. You are encouraged to go beyond these questions using what you have learned in your readings. You will need to continually reference the interview transcript as you work to make sure that you are addressing your client’s needs. There is no required length for the final document. Instead, the goal is to complete each section based on your client’s needs.

**Tip:** You should respond in a bulleted list for each section. This will make your thoughts easier to reference when you move into the design phase for Project Two. One starter bullet has been provided for you in each section, but you will need to add more.

## System Components and Design

### Purpose

*What is the purpose of this project? Who is the client and what do they want their system to be able to do?*

* DriverPass is a company which wants to provide online classes and driving lessons to people to help them pass their DMV driver’s test. To do this, they need a system that can be accessed from computers and mobile devices. This program should allow the user to buy from several plans, access courses and set up driving times to be trained by a driver. For the company, they need to be able to enter in driving times as well, access user information, and be able to remove plans they no longer wish to offer. We, as the consulting company wish to provide a system to allow users and the company to access data, classes, and appointments to the requirements of DriverPass.

### System Background

*What does DriverPass want the system to do? What is the problem they want to fix? What are the different components needed for this system?*

* DriverPass wants to fill a void in the market they have discovered. They found that there were very few tools that train students to pass their driving tests. DriverPass wants to provide students with access to online practice exams and training on the road to better prepare them for driving tests. DriverPass wants to have a system to organize their business in a system based on a web interface to let users buy and access online courses and set up driving times. The components needed for this system include a web interface, program for both the user and company to interact with, and a database to store this information.

### Objectives and Goals

*What should this system be able to do when it is completed? What measurable tasks need to be included in the system design to achieve this?*

* Be able to be accessed on home computers and mobile devices
* Allow users to pick between 3 packages, each with different levels of access, and allow users to access their online courses
* Allow users and the company to make appointments to set up driving times for customers
* Have multiple levels of accessibility for users based on what permissions they should have
* Allow users to reset their passwords if they forget passwords
* Allow company to download reports for use on programs like Excel
* Allow admin to add or block accounts, change passwords for employees
* Track when appointments are made, print activity report, and show what user that created the reservation
* Company receives a notification when changes at the DMV are made
* Hosted on the web, the client does not want to manage backup and security
* Interface must match sketch provided by customer

## Requirements

### Nonfunctional Requirements

*In this section, you will detail the different nonfunctional requirements for the DriverPass system. You will need to think about the different things that the system needs to function properly.*

#### Performance Requirements

*What environments (web-based, application, etc.) does this system need to run in? How fast should the system run? How often should the system be updated?*

* [Insert text]

#### Platform Constraints

*What platforms (Windows, Unix, etc.) should the system run on? Does the back end require any tools, such as a database, to support this application?*

* [Insert text]

#### Accuracy and Precision

*How will you distinguish between different users?* *Is the input case-sensitive? When should the system inform the admin of a problem?*

* [Insert text]

#### Adaptability

*Can you make changes to the user (add/remove/modify) without changing code? How will the system adapt to platform updates? What type of access does the IT admin need?*

* [Insert text]

#### Security

*What is required for the user to log in? How can you secure the connection or the data exchange between the client and the server? What should happen to the account if there is a “brute force” hacking attempt? What happens if the user forgets their password?*

* [Insert text]

### Functional Requirements

*Using the information from the scenario, think about the different functions the system needs to provide. Each of your bullets should start with “The system shall . . .” For example, one functional requirement might be, “The system shall validate user credentials when logging in.”*

* [Insert text]

### User Interface

*What are the needs of the interface? Who are the different users for this interface? What will each user need to be able to do through the interface? How will the user interact with the interface (mobile, browser, etc.)?*

* [Insert text]

### Assumptions

*What things were not specifically addressed in your design above? What assumptions are you making in your design about the users or the technology they have?*

* [Insert text]

### Limitations

*Any system you build will naturally have limitations. What limitations do you see in your system design? What limitations do you have as far as resources, time, budget, or technology?*

* [Insert text]

### Gantt Chart

*Please include a screenshot of the GANTT chart that you created with Lucidchart. Be sure to check that it meets the plan described by the characters in the interview.*

[Insert chart]